



East London

NHS Foundation Trust

Information Governance

Robert Dolan House

9 Alie Street

London

E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

6 August 2025

Our reference: FOI DA6177

I am responding to your request for information received 29 July 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing to request the following information under the Freedom of Information Act 2000 regarding your Trust's use of Master Vendor and/or Neutral Vendor staffing arrangements:

Master Vendor Service

Question 1: Does your Trust have a Master Vendor service in place

Answer: No the Trust does not have a Master Vendor service in place. The Trust has an in-house temporary staffing team to manage agency requests.

Question 2: If yes, which agency provides this service?

Answer: Not applicable.

Question 3: What technology platform is used to manage this service?

Answer: Not applicable.

Question 4: What is the end date of the current agreement/contract?

Answer: Not applicable.

Question 5: What cost (if any) is incurred by the Trust for this service?

Answer: Not applicable.

Question 6: Which staffing groups are covered under the Master Vendor service?

Answer: Not applicable.

Question 7: What is the average fill rate achieved under this service over the past 12 months?

Answer: Not applicable.

Neutral Vendor Service

Question 8: Does your Trust have a Neutral Vendor service in place?

Answer: No the Trust does not have a Neutral Vendor service in place. The Trust has an in-house temporary staffing team to manage agency requests.

Question 9: If yes, which agency provides this service?

Answer: Not applicable.

Question 10: What technology platform is used to manage this service?

Answer: Not applicable.

Question 11: What is the end date of the current agreement/contract?

Answer: Not applicable.

Question 12: What cost (if any) is incurred by the Trust for this service?

Answer: Not applicable.



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Question 13: Which staffing groups are covered under the Neutral Vendor service?

Answer: Not applicable.

Question 14: What is the average fill rate achieved under this service over the past 12 months?

Answer: Not applicable.



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor