



**East London**  
NHS Foundation Trust  
**Information Governance**  
Robert Dolan House  
9 Alie Street  
London  
E1 8DE

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)  
**Website:** <https://www.elft.nhs.uk>

13 August 2025

**Our reference: FOI DA6195**

I am responding to your request for information received 7 August 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:** I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at East London NHS Foundation Trust. My inquiries are as follows:

**Please note:** In relation to cyber security we are asking for the name of your main cyber security provider. We do not need to know the software or sub-contractors used.

**Clarification on 'N/A' Responses:**

- Please enter 'No System Installed' if your trust does not have such system.
- Please enter 'No system needed' if your trust does not have a department or service which requires such a system.

**Clarification on Contract expiry date:**

- If the contract is expiring in the next 6 months, please state if the trust plans to renew, re-procure or take any other action.
- If the contact is on a rolling basis, Please enter 'Rolling'.

**Additionally, could you please fill in the missing product names and revised contract expiry dates?**

| Trust                            | Technology   | Supplier            | Product                       | Contract Ending Date              |
|----------------------------------|--|---------------------|-------------------------------|-----------------------------------|
| East London NHS Foundation Trust | Patient administration system                      | TPP                 | SystmOne                      | 31/03/2027                        |
| East London NHS Foundation Trust | Patient administration system                      | ILLY Systems Ltd    | CarePath                      | 31/08/2025<br>Rolling             |
| East London NHS Foundation Trust | Clinical decision support system                   | Pando               | No System Installed           | 31/03/2024<br>No System Installed |
| East London NHS Foundation Trust | Virtual ward and remote monitoring system provider | BLMK ICB            | Frailty virtual wards service | Rolling                           |
| East London NHS Foundation Trust | Electronic patient record                          | TPP                 | SystmOne                      | 31/03/2027                        |
| East London NHS Foundation Trust | Cyber security services                            | Trustmarque         | Darktrace                     | 30/03/2028                        |
| East London NHS Foundation Trust | Robotic process automation system                  | No System Installed | No System Installed           | No System Installed               |
| East London NHS Foundation Trust | Electronic patient record                          | ILLY Systems Ltd    | CarePath                      | 31/08/2025<br>Rolling             |



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