



**East London**  
**NHS Foundation Trust**  
**Information Governance**  
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27 August 2025

**Our reference: FOI DA6196**

I am responding to your request for information received 7 August 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: Is your organisation commissioned to provide dedicated lower limb services for the following conditions?**

**(Please answer Yes/No for each)**

- **Leg ulcers (i.e. non-healing wounds below the knee and above the foot)**
- **Foot ulcers in people without diabetes**
- **Lower limb oedema / lymphoedema in people without cancer**

**Answer:** Leg ulcers (i.e. non-healing wounds below the knee and above the foot) - Yes  
Foot ulcers in people without diabetes - Yes  
Lower limb oedema / lymphoedema in people without cancer - Yes

**Question 2: How many people are currently receiving care from your organisation for leg ulcers?**

**(Please enter a number or 'no information available')**

**Answer:** 982 patients.

**Question 3: How many people are currently receiving care for lower limb oedema / lymphoedema in people without cancer?**

**(Please enter a number or 'no information available')**

**Answer:** The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not routinely record instances where a patient does not have a diagnosis of cancer in relation to other conditions such as Oedema/Lymphedema. As such, we are unable to provide the data you have requested, as it is not held in a recorded format.

**Question 4: How many people are currently receiving care for foot ulcers in people without diabetes?**

**(Please enter a number or 'no information available')**

**Answer:** 498 patients.

**Question 5: Does your organisation have a local policy in place for the treatment of the following conditions?**

**(Please answer Yes/No for each)**

- **Leg ulcers**
- **Foot ulcers in people without diabetes**
- **Lower limb oedema / lymphoedema in people without cancer**

**Answer:** For services in Bedfordshire and Luton:

- Please see attached Appendix 1 and 2.

For services in East London:

- Please see attached Appendix 1 and 2.



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- No policy for foot ulcers in people with diabetes but as part of our service spec, patients are seen within the FH service in CHS London. We see non-diabetic foot ulcers as part of our service criteria. However we have a policy for escalation when a patient presents with a deteriorating non-diabetic foot ulcer.
- No policy for lower limb oedema/Lymphoedema as this is managed by Acceleratecic.

**Question 6: If you answered Yes above, does your local policy align with the following recommended timelines from initial presentation to a clinician to comprehensive assessment and treatment plan?  
(Please answer Yes / No / Don't know for each)**

- **Leg ulcers – Within 14 days**
- **Foot ulcers in people without diabetes – Within 8 working days**
- **Lower limb oedema / lymphoedema in people without cancer – Within 10 weeks of referral**

**Answer:** Bedfordshire and Luton:

Our policies and processes align with the recommended timelines from referral through to comprehensive assessment and treatment plan:

- Foot ulcers in people without diabetes – Within 8 working days – Yes

Our policies and processes align with the recommended timelines from referral through to comprehensive assessment and treatment plan:

- Foot ulcers in people without diabetes – Within 8 working days – Yes

The attached documents provide the supporting evidence:

- **Podiatry criteria** – outlining referral acceptance for foot ulcers in people without diabetes – Appendix 4.
- **Triage SOP** – demonstrating daily triage with either same/next day appointments or clinical advice – Appendix 5.
- **ANTT** – evidencing staff core skills in wound care using aseptic non-touch technique – Appendix 3.

East London:

Newham - leg ulcers are triaged and advice/appointment offered within five working days of referral for mobile and housebound patients

Tower Hamlets - housebound leg ulcer patients check with Nike for time to assess from referral – time lines met.

Mobile patients managed externally by Acceleratecic

**Question 7: Does your organisation consistently meet these recommended timelines for assessing and treating the following conditions?  
(Please answer Yes / No / Don't know and add any other comments)**

**Answer:** Referrals received for the pathways listed would be triage and treated within the time lines indicated.

**Question 8: Leg ulcers**

- **Yes / No / Don't know**
- **Any other comments?**



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Answer: Yes. No other comments.

**Question 9: Foot ulcers in people without diabetes**

- **Yes / No / Don't know**
- **Any other comments?**

Answer: Yes. No other comments.

**Question 10: Lower limb oedema / lymphoedema in people without cancer**

- **Yes / No / Don't know**
- **Any other comments?**

Answer: Yes. No other comments.



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