



East London

NHS Foundation Trust

Information Governance

Robert Dolan House

9 Alie Street

London

E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

30 September 2025

Our reference: FOI DA6181

I am responding to your request for information received 31 July 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours.

When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000. However, in this instance and to assist you, we have provided a partial response to your request as per below.

In order to assist you with your request, I have advised below the timing each question would take to help you to refine your request. If you wish to refine your request to comply with the eighteen hour time limit, please do get in touch.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Request: Under the Freedom of Information Act 2000, I would like to request the following information relating to temporary staffing within the trust, covering the following staff groups:
Community Psychiatric Nurses (CPNs)
Registered Mental Health Nurses (RMNs)
Registered General Nurses (RGNs)
Occupational Therapists (OTs)
Pharmacists

Question 1: Agency Spend

Please provide the total agency spend for the last full financial year (or the most recent available 12-month period) for each of the above staff groups.

Answer: Please see Appendix 1

Question 2: Agency Hourly Charge Rates

For each staff group, please provide the following:
The average hourly charge rate paid to agencies
The highest hourly charge rate paid
The lowest hourly charge rate paid

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, it would be necessary to manually calculate charge rates for each individual category and banding. This is estimated to take over 18 hours to collate.

Question 3: Agency Supply and PSL Structure

a. Please list the recruitment agencies currently supplying the Trust for these staff groups.
b. Please confirm which agencies are on your Preferred Supplier List (PSL).
c. Please outline how your PSL operates, including:
Whether it is tiered
Which agencies are on which tiers

Answer: Please see Appendix 1

Question 4: Breakdown of Agency Spend and Hours Worked

a. For each recruitment agency supplying staff, please provide:
The total spend with that agency in the last full financial year (or most recent 12-month period)

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*



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East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

b. The total number of hours worked by agency staff from that supplier during the same period

Answer: The Trust has reviewed question 4b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record agency hours as requested and is therefore unable to provide a response.

Question 5: Bank Staffing

a. Please provide the total spend on internal bank staff for the last full financial year, broken down by the above staff groups.

Answer: Please see Appendix 1

b. Please provide the average hourly rate paid to bank workers in each group.

Answer: The Trust has reviewed question 5b of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record average hourly rate paid to bank workers as requested and is therefore unable to provide a response.

Question 6: Internal Temporary Staffing Team

Please confirm the annual cost of running the internal temporary staffing/recruitment team, including salaries, overheads, and any relevant platform/technology costs.

Answer: Please see Appendix 1

Question 7: NHSP Spend

Please confirm the total spend with NHS Professionals (NHSP) for the last full financial year (or most recent 12 months).

Answer: Please see Appendix 1

Question 8: Staff Bank Contact Details

Please confirm the email address and name of the individual responsible for onboarding framework agencies providing cost saving solutions.

Answer: Kevin Curnow, Chief Finance Officer.
Email: kevincurnow@nhs.net



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