



**East London**

NHS Foundation Trust

**Information Governance**

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26 September 2025

**Our reference: FOI DA6191**

I am responding to your request for information received 5 August 2025 and clarified on 7 August. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours.

When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000. However, in this instance and to assist you, we have provided a partial response to your request as per below.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.



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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113

Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



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**Request:** The NHS in England has set targets to reach net zero by 2040 for direct emissions.

**Question 1:** Does your organisation have a clear roadmap of how you're going to reach this target?

- Yes
- No
- I don't know

**Answer:** Yes.

**Question 2:** What significant changes have you made – if any – since this goal was set in 2020? Select all that apply:

- Upgraded our building systems
- Adopted technology to monitor and optimise energy use
- Digitised electrical infrastructure and energy sources
- Invested in renewable technologies
- Implemented circular business practices
- Other: please state

**Answer:** All of the options listed above.

**Question 3:** Does your organisation currently measure its total carbon footprint?

- Yes
- No
- I don't know

**Answer:** Yes.

**Question 4a:** Has your organisation received funding to spend on decarbonisation?

- Yes
- No
- I don't know

**Answer:** Yes.

**Question 4b:** If yes, where has this funding been spent?

- Upgrading heating, lighting and ventilation
- Installing solar panels or other forms of renewable energy
- Carbon capture and storage solutions
- Energy-efficient technologies and equipment such as LED lighting, HVAC systems
- Training and awareness programmes
- Other: please state

**Answer:** LED Lighting, installation of solar panels and training.

**Question 5:** What percentage of your energy consumption from fossil fuels?

- 0-10%
- 11-20%
- 21-30%
- 31-40%
- 41-50%
- 51-60%
- 61-70%
- 71-80%
- 81-90%



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- 91-100%

Answer: 54.07%.

**Question 6: What was your total energy bill in 2024?**

Answer: £2,501,890.00

**Question 7: Has this increased, decreased or stayed the same compared to 2023?**

Answer: Decreased.

**Question 8: What steps, if any, have been taken to try and reduce energy bills?**

Answer: Bill validation, energy audits, estate optimisation, multitude of energy efficiency projects linked to the Green Plan.

**Question 9: What is the trust's maintenance budget?**

**Clarification: for the full calendar year of 2023 and 2024**

Answer: The Trust has reviewed question 9 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*

*(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record data by calendar year as requested and is therefore unable to provide a response.

Section 16(1) of the Freedom of Information Act 2000 states:

*Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.*

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, in order to provide advice and assistance, the Trust can provide data for the relevant financial years:

2023/24 - £3,218,498.33

2024/25 - £4,822,253.97

**Question 10: What percentage is spent on emergency repairs compared to planned maintenance?**

**Clarification: for the full calendar year of 2023 and 2024**

Answer: The Trust has reviewed question 10 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:

*Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit*



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The Trust has reviewed your request for information and in order to collate this information, it would be necessary to review over 2000 invoice records as the information is not centrally recorded. This is estimated to take over 18 hours to collate.

**Question 11: How many equipment failures have been reported in 2024?**

**Clarification: for the full calendar year of 2023 and 2024. Refers to any sort of electrical equipment to include onsite generation.**

Answer: The Trust has reviewed question 11 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:  
*Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit*

The Trust has reviewed your request for information and in order to collate this information, it would be necessary to review records across multiple services as the information is not centrally recorded. This is estimated to take over 18 hours to collate.

**Question 12: What is the average response time for repairs?**

**Clarification: for the full calendar year of 2023 and 2024**

Answer: The Trust has reviewed question 12 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:  
*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.



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