



East London
NHS Foundation Trust
Information Governance
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16 September 2025

Our reference: FOI DA6252

I am responding to your request for information received 12 September 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Please confirm if you operate a vendor management system for agency staff such as an MSP/neutral vendor/master vendor etc.

If so, please can you name the below:

-Company name

-Contract start and end date

-Framework utilised

-Healthcare specialty used for, EG Doctors/Nursing/AHP/HSS/NMNC

-Do you utilise a direct engagement model and the name of the model, eg Tempre/Own DE model etc

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not not have a vendor management system in place for agency staff, there is an in-house temporary staffing team to manage agency requests. The Trust is therefore unable to provide a response.

Question 2: Please confirm if you operate a vendor management system for bank staff.

If so, please can you name the below:

-Company name

-Contract start and end date

-Framework utilised

-Healthcare specialty used for, EG Doctors/Nursing/AHP/HSS/NMNC

Answer: No. The Trust's staff bank is managed internally.



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