1. Do you currently use any Software-as-a-Service (SaaS) ? Do you plan to over the next 2 years?	Yes/No	If yes, preferred supplier	Additional notes
EPR - RiO	Yes	Access Group	

2: For each element detailed below, how does your organisation manage its data storage?	On Premises / Off Premises	Main supplier	Annual spend 2024/2025 [£]	Contract end date	Additional notes
In-house data centre	Yes - on premises	Dell VMX	£40,000.00	June 2026	
DEFINITION: Physical or virtual servers that are connected internally and externally through networking and communication equipment to store, transfer and access digital information					
Data Storage Management	Yes off premises	Dajon	£15,000.00	March 2026	
DEFINITION: The management of various data storage methods used in the Trust					
Other (please specify)	N/A	N/A	N/A	N/A	N/A

3: Which internal (staff) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
WhatsApp	N/A	N/A	N/A	N/A	
Signal	N/A	N/A	N/A	N/A	
SMS	N/A	N/A	N/A	N/A	
Teams	Microsoft	Latest	100%	June 2026	
Multidisciplinary team (MDT) groups	N/A	N/A	N/A	N/A	
Other (e.g. pagers; please specify)	N/A	N/A	N/A	N/A	

4: Which external (for Patients/Outpatients) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
WhatsApp	N/A	N/A	N/A	N/A	
Signal	N/A	N/A	N/A	N/A	
SMS	BT Smart Messaging	Latest	100%	March 2026	
Teams	N/A	N/A	N/A	N/A	
Apps	N/A	N/A	N/A	N/A	
Other (please specify)	N/A	N/A	N/A	N/A	

5: Do you currently have a remote monitoring solution?	Yes/No	Device Types [Please List]	Number of devices	Main suppliers [please list]	Total annual spend 2024/2025 [£]	Contract end date	Additional notes
DEFINITION: Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g. Monitors for blood levels, cardiology, insulin, blood pressure, heart rate etc	Yes	DOCCLA	1	CCS	Not applicable. The cost is picked up by CCS as part of the Virtual Ward budget	31/03/2026	Whilst there is only one patient currently utilising DOCCLA, the Trust also has access to additional devices

DOCCLA and WHZAN - link into EMIS, RiO and SystmOne - we can generate from EPR and it goes through BT Smart Messaging

6: If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years?	Yes/No	Preferred Supplier	Expected types	Additional notes
Where you plan to implement new remote monitoring solutions, please provide details as requested	The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them. East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.			

7: Does your trust have a database management supplier?	Software name	Main Supplier	Total annual spend 2024/2025 [£]	Contract end date	Additional notes
DEFINITION: Database Management Systems (DBMS) are software systems used to store, retrieve, and run queries on data. A DBMS serves as an interface between an end-user and a database, allowing users to create, read, update, and delete data in the database.	SQL server management studio	Trustmarque	£75,620.88	31/03/2026	

8 Does your trust have data mining suppliers?	Software name	Main Supplier	Total annual spend 2024/2025 [£]	Contract end date	Additional notes
DEFINITION: Data Mining Software helps users analyze data from different databases and detect patterns. Data mining tools aim to find, extract, and refine data and then distribute the information.	N/A	N/A	N/A	N/A	

9a. Do you currently use any eprocurement software?	Software name	Main provider	Total annual spend 2024/2025 [£]	Contract end date	Additional notes
DEFINITION: eProcurement is the use of software systems that help you with procurement activities, where the 'e' stands for electronic. It is a business software that automates the procurement process, from sourcing and vendor selection to purchase order creation and payment processing. It helps with supplier management, spend management/analysis, contract management, and compliance in procurement operations.	Oracle	NHS Shared Business Services	£1,500,000.00	31/05/2026	

9b. Of the modules you have purchased with this software, which are you actively using?	Please list	Additional notes
	N/A	N/A

9c. If you do not use any eprocurement software, do you plan to over the next 2 years?	Yes/No	Supplier name	Additional notes
	The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000. Section 1(1) of the Freedom of Information Act 2000 states: Any person making a request for information to a public authority is entitled— (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to them. East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.		