



**East London**

NHS Foundation Trust

**Information Governance**

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2 October 2025

**Our reference: FOI DA6202**

I am responding to your request for information received 8 August 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:** In November 2024, the Secretary of State for Health and Social Care, the Rt Hon Wes Streeting MP, announced strict agency spending limits and ordered trusts to reduce their spend on agency staff by 30% in the short term so he says more money could be reinvested in the frontline and the wider NHS workforce.

**Question 1:** Has NHS England, DHSC and/or NHS Professionals formally written to you to ask your Trust to reduce agency staff?

**Answer:** Yes the Trust was contacted in June 2025.

**Question 2:** Has your Trust assessed the impact of reducing agency staff on safe staffing levels and patient-to-staff ratios? If so, can you share the Impact Assessment or a summary of it?

**Answer:** Temporary staffing use is aligned to the safer staffing model. Controls have been put in place such as temporary staffing and HealthRoster programmes, which is lead and monitored by operations and nursing directors. This includes the executive sign off process for the utilisation of temporary staffing.

**Question 3:** What is your Trust's total expenditure on a) agency staffing and b) bank staffing since 2020?

**Answer:** Please see table below:

Calendar Year	Agency Spend (£)	Bank Spend (£)
2020	25,617,732.34	33,875,539.54
2021	30,079,406.37	41,851,837.93
2022	29,565,408.76	45,718,153.46
2023	33,071,722.35	54,337,157.66
2024	25,396,318.07	51,359,758.01
2025 (to 31 Aug)	6,989,336.56	35,457,646.57

**Question 4:** What KPIs have you put in place to achieve the mandated 30% reduction in agency staffing spend? For example, do you have an agency to bank transfer target, and if so, what is it?

**Answer:** The Trust monitors agency spend on a monthly basis and the Trust is on course to achieving the 30% agency reduction through a robust scrutiny and sign-off process of an agency at director and executive level.



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