



**East London**

**NHS Foundation Trust**

**Information Governance**

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10 October 2025

**Our reference: FOI DA6296**

I am responding to your request for information received 8 October 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: Are PATIENT NOTES\* in your trust: all paper, all electronic, or a mixture of both?**

**\* 'Patient notes' here refers to written documentation of clinical encounters with patients, completed by a healthcare professional.**

**Answer:** Both.

**If patient notes are primarily electronic:  
When did the trust transition from paper to electronic?**

**Answer:** All new patient records created are electronic unless required to be paper records.

**What is the name of the electronic patient record platform used?**

**Answer:** RiO, EMIS, SystmOne, IAPTUS, Carepath.

**If patient notes are primarily paper:  
Are there plans to transition from paper to electronic? If yes, when?**

**Answer:** Not applicable.

**Question 2: Are DRUG CHARTS in your trust all paper, all electronic, or a mixture of both?**

**Answer:** The drug charts within the Trust are primarily electronic (with near 100% implementation across in-patient units).

**If drug charts are primarily electronic:  
When did the trust transition from paper to electronic?**

**Answer:** Electronic Prescribing and Medicines Administration (EPMA) was implemented in the Trust more than three years ago.

**What is the name of the electronic prescribing system used?**

**Answer:** The system used by the Trust is System C (formerly known as CMM (Care Flow Medicines Management) and prior to that known as JAC WellSky).

**If drug charts are primarily paper:  
Are there plans to transition from paper to electronic? If yes, when?**

**Answer:** Not applicable.

**Question 3: Do the following departments in your trust use paper PATIENT NOTES (either partially or fully)?**

**Yes, No or Not sure / Not applicable.**

**Inpatient wards  
Outpatients**

**Answer:** Yes. Patient notes are primarily electronic but some teams may use a small supporting paper file during an episode of care.

**Question 4: Do the following departments in your trust use paper DRUG CHARTS (either partially or fully)? Please indicate**



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**Yes, No or Not sure / Not applicable.**

**Inpatient wards  
Outpatients**

Answer: Yes.

**Question 5: Are fax machines still used in any part of your trust? (Yes / No)**

Answer: No.



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