



East London

NHS Foundation Trust

Information Governance

Robert Dolan House

9 Alie Street

London

E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

14 November 2025

Our reference: FOI DA6255

I am responding to your request for information received 15 September 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: It is possible that this technology is also referred to as LIO health, please provide information related to Oxehealth, Oxevision and/or LIO health

Question 1: Please confirm the number of wards, and provide ward names, where Oxevision is currently used.

Answer: We do not use Oxevision on our wards but we do use them in seclusion rooms which are situated on the following wards:

- Jade Ward
- Westferry Ward
- Stratford Ward
- Shoreditch Ward
- Moorgate Ward
- Bow Ward
- Butterfield Ward
- Millharbour Ward
- Crystal Ward
- Galaxy Ward
- Gardena Ward
- Bevan Ward

Question 2: Please provide your policy or standard operating procedure for the use of Oxevision, up to date at the time of this request.

Answer: Please see Appendix 1 attached.

Question 3: Please provide your Data Protection Impact assessment for the use of Oxevision.

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

https://www.elft.nhs.uk/sites/default/files/2023-08/Response%20FOI%20DA4802%20-%20APPENDIX%201_Redacted.pdf

Question 4: Please provide an Equality Impact Assessment in relation to the use of Oxevision.

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.



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Question 5: Please state the contract end date(s) for all current contract(s) with Oxehealth/LIO health.

Answer: Oxehealth – contract end date: 31 March 2027.

Question 6: Please provide patient posters, leaflets and/or information packs.

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

https://www.elft.nhs.uk/sites/default/files/2023-04/RESPONSE%20-%20Oxehealth%20poster%20Final%20-%20APPENDIX%201_0.pdf



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