



East London

NHS Foundation Trust

Information Governance

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6 November 2025

Our reference: FOI DA6314

I am responding to your request for information received 16 October 2025. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Can you provide the following data for each of your memory clinics:

Please provide the data for the above, for the following dates: 1st April 2019, 1st April 2020, 1st April 2021, 1st April 2022, 1st April 2023, 1st April 2024, and 1st April 2025

Question 1: Total number of people on waiting list for memory clinic

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information on waiting lists retrospectively as it is not possible to provide reliable historical figures for unseen waiters. Because we don't have accessible records of when contacts were recorded, the situation at the time in the past can't be recreated.

Section 16(1) of the Freedom of Information Act 2000 states:

Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, the Trust can disclose the following information to assist you with your request.

As such the Trust can provide current data – 903 patients are currently on the waiting list for the Memory Clinics.

Question 2: Average days from date of referral to date of initial assessment

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information on waiting lists retrospectively as it is not possible to provide reliable historical figures for seen waiters.

Section 16(1) of the Freedom of Information Act 2000 states:

Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, the Trust can disclose the following information to assist you with your request:



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Year to Date	Metric	Average wait (days)*.
01/04/2019	Referral to Assessment	28
01/04/2020	Referral to Assessment	30
01/04/2021	Referral to Assessment	51
01/04/2022	Referral to Assessment	41
01/04/2023	Referral to Assessment	52
01/04/2024	Referral to Assessment	63
01/04/2025	Referral to Assessment	59

*Calculated from an average of the waiting times in the month prior to the date of interest.

Question 3: Average days from date of referral to date of diagnosis

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information on waiting lists retrospectively as it is not possible to provide reliable historical figures for seen waiters.

Section 16(1) of the Freedom of Information Act 2000 states:

Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, the Trust can disclose the following information to assist you with your request:

Year to Date	Metric	Average wait (days)*.
01/04/2019	Referral to Diagnosis	72
01/04/2020	Referral to Diagnosis	86
01/04/2021	Referral to Diagnosis	118
01/04/2022	Referral to Diagnosis	127
01/04/2023	Referral to Diagnosis	116
01/04/2024	Referral to Diagnosis	146
01/04/2025	Referral to Diagnosis	139

*For assessment and treatment waiting times clock reset was taken into account (Referral To Treatment rules used), so if the patient dna'd or cancelled their first appointment, the waiting time clock was reset, starting from the date of the dna instead of the date of referral.

Question 4: Average days from date of referral to commencement of treatment

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:



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of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information on waiting lists retrospectively as it is not possible to provide reliable historical figures for seen waiters.

Section 16(1) of the Freedom of Information Act 2000 states:

Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, the Trust can disclose the following information to assist you with your request:

Year to Date	Metric	Average wait (days)*.
01/04/2019	Referral to Treatment	29
01/04/2020	Referral to Treatment	31
01/04/2021	Referral to Treatment	51
01/04/2022	Referral to Treatment	40
01/04/2023	Referral to Treatment	54
01/04/2024	Referral to Treatment	65
01/04/2025	Referral to Treatment	59

*The memory clinic teams used in our existing memory clinic reporting was used as the cohort of teams for this analysis.



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