



**East London**

NHS Foundation Trust

**Information Governance**

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25 November 2025

**Our reference: FOI DA6341**

I am responding to your request for information received 31 October 2025 and clarified 6 November. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Information Rights Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliff House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113

Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:** Clarification: I am requesting these documents for any period of time. I expect you will only hold a small number of documents that fall within the scope of this request and that they will be archived in an easily accessible way. therefore I don't expect that the time period will considerably add to the time involved in undertaking this request.

**Question 1:** Oxevision service evaluation reports, including qualitative and quantitative data. These may be referred to as 'early insights report', 'Oxevision benefits realisation', 'Oxevision report', 'Oxevision review', 'Oxevision internal review', 'Oxevision pilot report'. I am requesting the documents that details any review of the usage of Oxevision within the trust. There may be multiple reports and they may have names that differ to the examples provided.

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not have any Oxevision service evaluation reports as requested and is therefore unable to provide a response.

Section 16(1) of the Freedom of Information Act 2000 states:

*Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.*

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such to assist you with your request, the Trust can advise how many times seclusion rooms have been used to confirm the number of occasions the Oxevision system has been used as part of clinical care.

If this is helpful then please submit a new request outlining your refined requirements.

**Question 2:** All Oxevision business cases and renewal cases. Again, these may be referred to by other names but I am requesting documents that outline the rationale for implementation of Oxevision and may have been presented as part of the process of considering implementation and/or renewal of contracts.

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not have any recorded Oxevision business cases or renewal case documents as requested and is therefore unable to provide a response.



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