

7th January 2026

Our reference: FOI DA6337

I am responding to your request for information received 30th October 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000 and clarified on 10th and 11th November.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing under the Freedom of Information Act 2000 to request information held by your organisation regarding COVID-19 patient interactions at your COVID-19 hub (or equivalent service), for the prior 12 months up to the latest data point available, with a particular focus on access to antivirals. The information is expected to be received as aggregated totals.

Clarification: To clarify, please provide the 12 months prior to the nearest available data set.

Please provide data for June 2022-2023.

Patient Attendance

Question 1: How many patients in total have accessed the service in the last 12 months?

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested as the Trust's COVID-19 Hub closed in June 2023 and was managed by Barts Health NHS Trust. The Trust is therefore unable to provide a response.

For further information, please contact Barts Health NHS Trust on email: foi.bartshealth@nhs.net

Question 2: What referral method to the service made up the contribution of all referrals?

HCP Referral (primary care)

HCP Referral (secondary care)

Patient Self-referral

Other

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

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(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested as the COVID-19 service closed in June 2023. The Trust is therefore unable to provide a response.

The COVID-19 service was managed by Barts Health NHS Trust. Further information can be requested from Barts Health by contacting

foi.bartshealth@nhs.net



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Daily Interventions

Question 3: How many patients were qualified to receive some sort of pharmacological intervention (aligned to NICE), regardless of whether they went on to receive treatment?

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested as the Trust did not provide COVID-19 pharmacological treatment. Patients were referred via the COVID-19 Hub, which was managed by Barts Health NHS Trust. The Trust is therefore unable to provide a response.

For further information, please contact Barts Health NHS Trust on email: foi.bartshealth@nhs.net

Question 4: How many patients received pharmacological treatment?

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested as the Trust did not provide COVID-19 pharmacological treatment. Patients were referred via the COVID-19 Hub, which was managed by Barts Health NHS Trust. The Trust is therefore unable to provide a response.

For further information, please contact Barts Health NHS Trust on email: foi.bartshealth@nhs.net

Question 5: For patients who did not receive pharmacological treatment, what were the top 3 reasons for a patient not receiving treatment? e.g.: Outside of treatment window, not eligible (NICE), watch & wait, symptoms not severe enough, late positive test result, etc.

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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East London NHS Foundation Trust does not record the information requested as the Trust did not provide COVID-19 pharmacological treatment. Patients



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were referred via the COVID-19 Hub, which was managed by Barts Health NHS Trust. The Trust is therefore unable to provide a response.

For further information, please contact Barts Health NHS Trust on email: foi.bartshealth@nhs.net

**Question 6: For those patients that did receive treatment, what was their main underlying primary condition that qualified them to be eligible to receive treatment?
e.g. Solid Cancer, immune suppressed, renal disease, etc.**

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested as the Trust did not provide COVID-19 pharmacological treatment. Patients were referred via the COVID-19 Hub, which was managed by Barts Health NHS Trust. The Trust is therefore unable to provide a response.

For further information, please contact Barts Health NHS Trust on email: foi.bartshealth@nhs.net

Capacity

**Question 7: How many HCPs do you have within the COVID-19 service?
i.e. no. of prescribers, no. of additional staff, etc.**

Answer: The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

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(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested as the Trust's COVID-19 Hub closed in June 2023 and was managed by Barts Health NHS Trust. The Trust is therefore unable to provide a response.

For further information, please contact Barts Health NHS Trust on email: foi.bartshealth@nhs.net

