



**East London
NHS Foundation Trust
Information Governance**

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31st December 2025

Our reference: FOI DA6346

I am responding to your request for information received 4 November 2025 and clarified on 25 November. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Under the Freedom of Information Act 2000 I request the most recent snapshot you hold (ide-date: 1 November 2025 or latest available day). Please give one number per question (or “not held” + sign-post). If any figure is already sent to NHSE (SITREP / CHC dashboard), a copy of that row is perfect.

Question 1: Complex Physical Healthcare packages
How many adult Continuing Healthcare (CHC) or jointly-funded packages are currently live where the primary need is recorded as complex physical (not mental health / LDA)?

Answer: In Newham- we currently have two patients on our Complex Physical Healthcare packages.

In Tower Hamlets - we currently have 73 patients on our Complex Physical Healthcare packages.

In Bedfordshire & Luton and City & Hackney - No such services.

Question 2: >4-week allocation delays Of the packages in Q3, how many have waited >28 calendar days from “fully funded” date to “provider accepted & started care”?

Answer: Zero patients.

Question 3: Bed-blocking / delayed discharge
Latest daily average (or total bed-days last month) where the primary reason is “awaiting community care package” (acute + community beds).

Answer: Currently one patient has a delayed discharge – due to awaiting a package of care. Please note this data is for community provided beds in Newham only, the Trust does not have an equivalent ward in Tower Hamlets.

Question 4: Patients stuck in hospital
On the snapshot date, how many in-patients are medically fit (“No Criteria to Reside”) but delayed solely because no community package is available?

Clarification: By snapshot date - the latest data you have available.

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested as this sits with acute care providers. The Trust is therefore unable to provide a response.

Question 5: Tier 4 LDA waiting list (ICB only)
Current total number of patients waiting for a Tier 4 LDA bed commissioned by your ICB (CAMHS + adult secure).

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.



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East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not hold waiting list data for the ICB. The Trust is therefore unable to provide a response.

Please contact North East London ICB for further information:
Email: nelondonicb.foi@nhs.net

Question 6: Tier 4 enhanced staffing

On the snapshot date, how many Tier 4 in-patients (any unit) require 2:1, 3:1 or 4:1+ staffing (exclude standard 1:1)?

Clarification: By snapshot date - the latest data you have available.

Answer: The Trust has reviewed question 6 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
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Question 7: Procurement pipeline – next 6 months Please attach (or paste) your anonymised re-procurement tracker:

- **Package ref**
- **Postcode sector**
- **Weekly hours**
- **Current provider (or “spot”)**
- **Expected tender month (Redact any personal data.)**

Answer: The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:
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(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not procure complex healthcare package services as requested. The Trust is therefore unable to provide a response.



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Question 8: Best contact Name, job title, email & phone of the commissioner who awards complex care packages in your ICB/Trust.

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

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