Information Governance
Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net
Website: https://www.elft.nhs.uk

9th January 2026

Our reference: FOI DA6381

I am responding to your request for information received 4th December 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

The ELFT Promise

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: **Digital Transformation**

Question 1:   **Core Digital Systems:**
Please provide a list of the Trust's core clinical and operational systems (e.g., EPR, PAS, ED, theatres, e-rostering, diagnostics), including the system name, supplier and contract end dates.

Answer: Please see Appendix 1

Question 2:   **System Infrastructure Model (IaaS, PaaS, SaaS):**
Please confirm, for each of the Trust's core clinical and operational systems listed in Question 1, the type of infrastructure model used:

- **Infrastructure as a Service (IaaS)**
- **Platform as a Service (PaaS)**
- **Software as a Service (SaaS)**
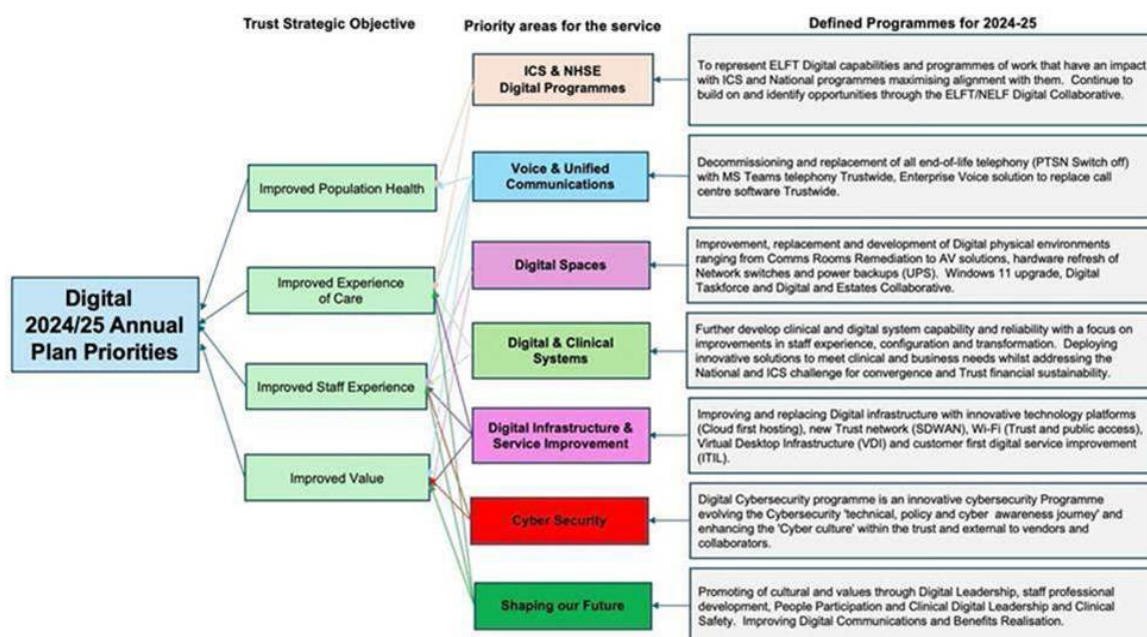- **On-premise / locally hosted**

If only partially held, please provide whatever information is available

Answer: Please see Appendix 1

Question 3:   **Digital Priorities & Transformation Initiatives:**
Please provide details of the Trust's current digital transformation priorities and any major programmes underway (e.g., EPR optimisation, cloud migration, AI, automation, data platform development).

Answer: Please see below for the Trust's latest Digital strategy and priorities.

Question 4:   **Use of Emerging Technology:**
Please provide information on any current or planned use of artificial intelligence (AI), automation, machine learning, or advanced analytics tools within the Trust.

Answer: The Trust is currently in the process of implementing an infrastructure improvement programme with regards to AI-powered services or technologies.

We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

The ELFT Promise

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Question 5: **Digital Transformation Contact:**
Please provide the name, job title, and email address of the person (or team) responsible for leading the Trust's digital transformation or digital strategy (e.g., CIO, CDIO, CCIO, Director of Digital).

Answer: Philippa Graves, Chief Digital Officer, philippa.graves1@nhs.net

The ELFT Promise

We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.

We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor