

Core Digital Systems:

Q1- Please provide a list of the Trust's core clinical and operational systems

System Name(e.g EPR, PAS,ED,Theatres,E-Rostering, Diagnostics	Supplier	Contract End dates
HealthRoster Optima	Softcat	29/05/2026
Rio Systems	The Access Group	31/01/2027
SystmOne	TPP	31/03/2027
Digital Mental Health Act Solution Hosting Pan-London	Thalamos Limited	15/02/2027
EMIS	Optum	31/12/2026
Digital Dictation	BigHand Ltd	28/02/2026
Trust Integration Engine	Intersystems Corporation	18/03/2026
Digital Dictation	Nuance	31/05/2027
Any connect RSA Cisco Licences	Virgin Media Business Limited	01/09/2027
IT Health	Trustmarque	31/03/2028
VDI	Telefónica Tech Northern Ireland Limited	31/03/2029
SD-WAN and IPVPN	Virgin Media Business Limited	12/08/2026
ServiceNow Licence IT Helpdesk	CDW Limited	18/11/2027

System Infrastructure Model (IaaS, PaaS, SaaS):

Q3- Please confirm, for each of the Trust's core clinical and operational systems listed in Question 1, the type of infrastructure model used:

System Name(e.g EPR, PAS,ED,Theatres,E-Rostering, Diagnostics	Infrastructure as a Service (IaaS)	Platform as a Service (PaaS)	Software as a Service (SaaS)	On-premise / locally hosted
HealthRoster Optima	N/A	N/A	SaaS	On-premise / locally hosted
Rio Systems	N/A	PaaS	N/A	On-premise / locally hosted
SystmOne	N/A	PaaS	N/A	On-premise / locally hosted
Digital Mental Health Act Solution Hosting Pan-London	N/A	PaaS	N/A	On-premise / locally hosted
EMIS	N/A	PaaS	N/A	On-premise / locally hosted
Digital Dictation	N/A	N/A	SaaS	On-premise / locally hosted
Trust Integration Engine	N/A	PaaS	N/A	On-premise / locally hosted
Digital Dictation	N/A	N/A	SaaS	On-premise / locally hosted
Any connect RSA Cisco Licences	N/A	N/A	SaaS	On-premise / locally hosted
IT Health	N/A	N/A	SaaS	On-premise / locally hosted
VDI	IaaS	N/A	N/A	N/A
SD-WAN and IPVPN	IaaS	N/A	N/A	N/A
ServiceNow Licence IT Helpdesk	N/A	PaaS	N/A	On-premise / locally hosted