



**East London**  
NHS Foundation Trust  
**Information Governance**  
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14 November 2025

**Our reference: FOI DA6231**

I am responding to your request for information received 29 August 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: Please provide the number of breaches of the statutory Duty of Candour recorded by your Trust during the financial year 2024/2025, and for each of the three previous financial years.**

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the number of breaches of Duty of Candour (DoC) on its incident reporting systems. Whether a Duty of Candour response has breached is not centrally recorded or supported on Trust systems and therefore the Trust is unable to provide a response.

Please note that, although the Trust does not record this information, the Trust has undertaken a comprehensive and systematic approach in an effort to ensure its compliance with DoC obligations. This includes:

- Delivery of targeted training to staff on DoC eligibility criteria
- Retrospective auditing of incidents to identify any previously unrecognised DoC-eligible events, with the 'as soon as reasonably practicable' principle applied to any late disclosures
- Reclassification of harm levels where clinically appropriate to ensure accurate DoC triggering
- Commissioning of Patient Safety Investigations in alignment with severity thresholds and learning response protocols
- Mandatory escalation of all incidents involving moderate harm, severe harm, or death through the 72-hour reporting process, followed by appropriate investigation pathways where DoC is initiated
- Furthermore, the Trust has not received any notification of Duty of Candour breaches from either the Care Quality Commission or local Commissioners.

**Question 2: For each breach, please provide:**

- **The nature of the incident (e.g., delay in disclosure, failure to apologise, etc.)**
- **Whether the breach was self-reported or identified through investigation**
- **Any enforcement action taken (e.g., internal disciplinary, CQC warning, fines)**

**Answer:** Not applicable.

**Question 3: Please confirm whether the data is provided under the Open Government Licence or the Re-use of Public Sector Information Regulations 2015.**

**Answer:** The Trust confirms that the data can be re-used.



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