



East London
NHS Foundation Trust
Information Governance
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13th March 2026

Our reference: FOI DA6421

We are responding to your request for information received 8th January 2026. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: From January 2025 to 31st December 2025 please provide a breakdown month by month of total trust spend for framework agency staff within NON medical NON clinical, please break it down by:

- **Total spend**
- **Spend per area EG –**
 - **Admin and Clerical:** Includes roles like receptionists, medical secretaries, ward clerks, administrators, and HR staff.
 - **Estates and Facilities:** Encompasses porters, cleaners, caterers, maintenance workers, security staff, and drivers.
 - **Scientific, Therapeutic, and Technical Staff:** A diverse group including various professions that do not fall under the direct 'medical' or 'nursing' umbrella.
 - **Corporate Services:** Includes areas such as IT, finance, legal, and clinical coding.
- **Spend per agency**

EG- Total £10,000

Facilities £5,000 Admin £5,000

Agency x £5,000 facilities £5,000 Admin

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not maintain or have access to a centralised and consistently reliable record indicating whether individual bookings were made under a framework agreement. This is further complicated by the existence of multiple frameworks, each allowing for different booking arrangements. Agencies may have been on a framework at the time of booking but subsequently left, or may have joined a framework after the booking occurred. Given these factors, the Trust is unable to confirm the framework status of specific historical bookings.

Section 16(1) of the Freedom of Information Act 2000 states:

Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, the Trust can disclose the following information to assist you with your request.

As such the Trust can provide data for the last 30 days or the total expenditure without being broken down by on/off framework. If this is helpful then please submit a new request outlining your refined requirements.



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Question 2: From January 2025 to 31st December 2025 please provide a breakdown month by month of total trust spend for off-framework agency staff within NON medical NON clinical, please break it down by:

- **Total spend**
- **Spend per area EG –**
 - **Admin and Clerical: Includes roles like receptionists, medical secretaries, ward clerks, administrators, and HR staff.**
 - **Estates and Facilities: Encompasses porters, cleaners, caterers, maintenance workers, security staff, and drivers.**
 - **Scientific, Therapeutic, and Technical Staff: A diverse group including various professions that do not fall under the direct 'medical' or 'nursing' umbrella.**
 - **Corporate Services: Includes areas such as IT, finance, legal, and clinical coding.**
- **Spend per agency**

EG- Total £10,000

Facilities £5,000 Admin £5,000

Agency x £5,000 facilities £5,000 Admin

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not maintain or have access to a centralised and consistently reliable record indicating whether individual bookings were made under a framework agreement. This is further complicated by the existence of multiple frameworks, each allowing for different booking arrangements. Agencies may have been on a framework at the time of booking but subsequently left, or may have joined a framework after the booking occurred. Given these factors, the Trust is unable to confirm the framework status of specific historical bookings.

Section 16(1) of the Freedom of Information Act 2000 states:

Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, the Trust can disclose the following information to assist you with your request.

As such the Trust can provide data for the last 30 days or the total expenditure without being broken down by on/off framework. If this is helpful then please submit a new request outlining your refined requirements.



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Question 3: From January 2025 to 31st December 2025, please confirm which framework was used for the recruitment of agency staff within NON Medical NON clinical

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not maintain or have access to a centralised and consistently reliable record indicating whether individual bookings were made under a framework agreement. This is further complicated by the existence of multiple frameworks, each allowing for different booking arrangements. Agencies may have been on a framework at the time of booking but subsequently left, or may have joined a framework after the booking occurred. Given these factors, the Trust is unable to confirm the framework status of specific historical bookings.

Section 16(1) of the Freedom of Information Act 2000 states:

Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, the Trust can disclose the following information to assist you with your request.

As such the Trust can provide data for the last 30 days without being broken down by on/off framework. If this is helpful then please submit a new request outlining your refined requirements.

Question 4: Please confirm whether the trust utilises a 3rd party vendor or tech system for the hiring of the NON Medical NON Clinical agency staff. If so, please confirm the name of the vendor / tech provider:

Answer: Yes, the Trust uses Staff Direct for Non Medical AHP's only



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