



**East London**  
NHS Foundation Trust  
**Information Governance**  
Robert Dolan House  
9 Alie Street  
London  
E1 8DE

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)  
**Website:** <https://www.elft.nhs.uk>

24<sup>th</sup> February 2026

**Our reference: FOI DA6348**

We are responding to your request for information received 6<sup>th</sup> November 2025. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: Neutral Vend / Master Vend**

**Do you use a Neutral Vend (NV) or Master Vend (MV) supplier for the following staff groups? If yes, please complete:**

Staff Group	Supplier name	Contract expiry date
Medical		
Allied Health Professionals (AHPs)		
Non-Medical, Non-Clinical (NMNC)		
Nursing		

**Answer:** No the Trust does not have a Neutral / Master Vendor service.

**Question 2: Direct Engagement (DE)**

**Do you use a Direct Engagement supplier for any of the following staff groups? If yes, please complete:**

**Answer:** Please see table below:

Staff Group	DE provider	Contract expiry date	% of Agency spend via DE
Medical	Allocate 24/7	31 October 2027	100%
Allied Health Professionals (AHPs)	Allocate 24/7	31 October 2027	100%
Non-Medical, Non-Clinical (NMNC)	Allocate 24/7	31 October 2027	*
Nursing	Allocate 24/7	31 October 2027	*

\* The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*  
*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*  
*(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

**Question 3: Agency Spend (Most Recent Financial Year)**

**Please provide total agency spend (worker pay & agency commission only):**

**Answer:**

Staff Group	Total spend 2024/25 (£)
Medical	10,310,866.46
Allied Health Professionals (AHPs)	2,710,571.82
Non-Medical, Non-Clinical (NMNC)	1,720,315.87
Nursing	5,177,852.70



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Question 4: Agency Hours (Most Recent Financial Year)**  
If you can access this information, please provide the total number of agency worker hours:

Staff Group	Total hours worked in financial year 2024/25
Medical	62,666
Allied Health Professionals (AHPs)	72,118
Non-Medical, Non-Clinical (NMNC)	34,451
Nursing	4,78,70

**Question 5: Contract Management**  
For any Neutral Vend, Master Vend, or Direct Engagement contracts in place, please provide:

- Name of lead contact/responsible officer:
- Job title:
- Email address:

Answer: Kevin Curnow, Chief Finance Officer  
Email: [kevincurnow@nhs.net](mailto:kevincurnow@nhs.net)



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor