



**East London**  
NHS Foundation Trust  
**Information Governance**  
Robert Dolan House  
9 Alie Street  
London  
E1 8DE

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)  
**Website:** <https://www.elft.nhs.uk>

28/01/2026

**Our reference: FOI DA6369**

We are responding to your request for information received 27 November 2025. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:** Under the Freedom of Information Act 2000, I am writing to request the following information:

**Question 1:** What is the name of your Medics Appraisals software provider? (None if software not used)

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 2:

[https://www.elft.nhs.uk/sites/default/files/2025-09/anon\\_response\\_-\\_foi\\_da6201.pdf](https://www.elft.nhs.uk/sites/default/files/2025-09/anon_response_-_foi_da6201.pdf)

**Question 2:** What is the name of your second Medics Appraisals software provider? (If you have more than one software provider)

**Answer:** Not applicable.

**Question 3:** When did the contract for your Medics Appraisals software provider start? (dd/mm/yyyy) (None if software not used)

**Answer:** The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 4:

[https://www.elft.nhs.uk/sites/default/files/2025-09/anon\\_response\\_-\\_foi\\_da6201.pdf](https://www.elft.nhs.uk/sites/default/files/2025-09/anon_response_-_foi_da6201.pdf)

**Question 4:** When does the contract for your Medics Appraisals software provider expire? (dd/mm/yyyy) (None if software not used)

**Answer:** The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

Question 7:

[https://www.elft.nhs.uk/sites/default/files/2025-09/anon\\_response\\_-\\_foi\\_da6201.pdf](https://www.elft.nhs.uk/sites/default/files/2025-09/anon_response_-_foi_da6201.pdf)



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Question 5: When did the contract for your second Medics Appraisals software provider start? (dd/mm/yyyy) (If you have more than one software provider)**

Answer: Not applicable.

**Question 6: When does the contract for your second Medics Appraisals software provider expire? (dd/mm/yyyy) (If you have more than one software provider)**

Answer: Not applicable.

**Question 7: What was the Trust's total spend on Medics Appraisals fees in 2024 – not incl. implementation?**

Answer: £30,778.80

**Question 8: What was the Trust's total spend on Medics Appraisals fees in 2025 – not incl. implementation?**

Answer: £35,540.40



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor