



**East London**  
NHS Foundation Trust  
**Information Governance**  
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16<sup>th</sup> January 2026

**Our reference: FOI DA6373**

I am responding to your request for information received 2<sup>nd</sup> December 2025. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Framework Agency Spend between AHP, Doctor and Nursing for the period 1<sup>st</sup> March 2025-31<sup>st</sup> October 2025**

**Question 1: What is the total Framework Agency spend from 1st March 2025 – 31st October 2025. Please breakdown between AHP, Doctors and Nursing?**

**Answer:** The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not currently maintain or have access to a centralised and consistently reliable record indicating whether individual bookings were made under a framework agreement. This is further complicated by the existence of multiple frameworks, each allowing for different booking arrangements. Agencies may have been on a framework at the time of booking but subsequently left, or may have joined a framework after the booking occurred. Given these factors, the Trust is unable to confirm the framework status of specific historical bookings.

Section 16(1) of the Freedom of Information Act 2000 states:

*Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.*

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, the Trust can disclose the following information to assist you with your request.

As such the Trust can provide data for the last 30 days or the total expenditure without being broken down by on/off framework. If this is helpful then please submit a new request outlining your refined requirements.

**Question 2: What is the total Off-Framework Agency spend from 1st March 2025 – 31st October 2025. Please breakdown between AHP, Doctors and Nursing?**

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not currently maintain or have access to a centralised and consistently reliable record indicating whether individual bookings were made under a framework agreement. This is further complicated by the existence of multiple frameworks, each allowing for different booking arrangements. Agencies may have been on a framework at the time of booking but subsequently left, or may have joined a framework after the booking occurred. Given these factors, the Trust is unable to confirm the framework status of specific historical bookings.



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As such the Trust can provide data for the last 30 days or the total expenditure without being broken down by on/off framework. If this is helpful then please submit a new request outlining your refined requirements.

**Question 3: What is the total amount of framework agencies currently supplying above NHSI Capped rates (Escalated on framework) for Doctor's, AHP and nursing? Please specify these agencies.**

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:  
*Any person making a request for information to a public authority is entitled—*  
*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*  
*(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not currently maintain or have access to a centralised and consistently reliable record indicating whether individual bookings were made under a framework agreement. This is further complicated by the existence of multiple frameworks, each allowing for different booking arrangements. Agencies may have been on a framework at the time of booking but subsequently left, or may have joined a framework after the booking occurred. Given these factors, the Trust is unable to confirm the framework status of specific historical bookings.

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Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, the Trust can disclose the following information to assist you with your request.

As such the Trust can provide data for the last 30 days without being broken down by on/off framework. If this is helpful then please submit a new request outlining your refined requirements.

**Question 4: Are you currently reviewing your PSL for Doctor's, Nursing and AHP to help reduce agency spend where you currently have agencies charging above cap?**



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**Chair:** Eileen Taylor

Answer: We are not currently reviewing the PSL but this may change in the last quarter of 2025/26.

**Question 5: What areas are currently in high demand with the most unfilled vacancies for Doctors, Nursing and AHP?**

Answer: Luton and Bedfordshire are currently in high demands with the most unfilled vacancies across all staff groups. CAMHS in both London & Bedfordshire, Coborn and Evergreen also have high unfilled vacancies

**Question 6: Do you have a managed service implemented at the trust to assist with your temporary staffing processes?**

Answer: No, we have an internal bank.

**Question 7: If yes, please advise who this contract is with, which staffing categories it is for, which framework it was procured under and when the contract expires.**

Answer: Not applicable

**Question 8: Do you use a direct engagement platform?**

Answer: Yes

**Question 9: If yes, please advise who this contract is with, which staffing categories it is for, which framework it was procured under and when the contract expires**

Answer:

- Staff Direct is used for AHP and Admin. Date of contract expiry- 31<sup>st</sup> May 2027. Framework: Health Trust Europe
- Patchwork is used for Medics. Date of contract expiry- 31<sup>st</sup> January 2026 (to be extended). Framework: Health Trust Europe

**Question 10: Do you have a master vendor arrangement in place with any temporary staffing suppliers?**

Answer: No

**Question 11: If yes, please advise who this contract is with, which staffing categories it is for, which framework it was procured under and when the contract expires.**

Answer: Not applicable

**Question 12: Do you have any RPO (Recruitment Process Outsourcing) agreements with any suppliers in relation to the supply of substantive staff?**

Answer: No

**Question 13: If yes, please advise who this contract is with, which staffing categories it is for, when the contract expires, which framework it was procured under and which departments it is for (if it is department specific).**

Answer: Not applicable



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**Question 14: Does the Trust use external supply agencies to support with insourcing services?**

Answer: No

**Question 15: If yes, which agencies are used, what was the spend for these services from 1st March 2025 - 31st October 2025 and which departments used these services from 1st March 2025 - 31st October 2025?**

Answer: Not applicable



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