



East London

NHS Foundation Trust

Information Governance

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Website: <https://www.elft.nhs.uk>

03/02/2026

Our reference: FOI DA6387

We are responding to your request for information received 8th December 2025. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor



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Request: Regarding Job Planning (Nurses) Provider and Regarding Appraisals (Medics) Provider

Question 1: Regarding Job Planning (Nurses) Provider Provider 1

- a) What is the name of your Nurses Job Planning software provider? (None if software not used)
- b) When did the contract for this provider start? (dd/mm/yyyy) (None if software not used)
- c) When does the contract for this provider expire? (dd/mm/yyyy) (None if software not used)

Answer: Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

https://www.elft.nhs.uk/sites/default/files/2024-06/foi_da5413_-_appendix_1.pdf

Question 2: Regarding Job Planning (Nurses) Provider Provider 2 (If applicable)

- a) What is the name of your second Nurses Job Planning software provider? (If you have more than one provider)
- b) When did the contract for this second provider start? (dd/mm/yyyy)
- c) When does the contract for this second provider expire? (dd/mm/yyyy)

Answer: N/A

Question 3: Regarding Job Planning (Nurses) Provider Provider 3 (If applicable)

- a) What is the name of your third Nurses Job Planning software provider? (If you have more than one provider)
- b) When did the contract for this third provider start? (dd/mm/yyyy)
- c) When does the contract for this third provider expire? (dd/mm/yyyy)

Answer: N/A

Question 4: Regarding Job Planning (Nurses) Provider Additional

- a) What was the Trust's total spend on Nurses Job Planning fees in 2024 (excluding implementation)?
- b) What was the Trust's total spend on Nurses Job Planning fees in 2025 (excluding implementation)?

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c)What is the number of contracted licences for Trust's Nurses Job Planning provider?

Answer: N/A

Question 5: Regarding Appraisals (Medics) Provider

a)What is the name of your Medics Appraisals software provider? (None if software not used)

Answer: Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

https://www.elft.nhs.uk/sites/default/files/2024-06/foi_da5413_-_appendix_1.pdf

b)What is the name of your second Medics Appraisals software provider? (If you have more than one software provider)

Answer: N/A

c)When did the contract for your Medics Appraisals software provider start? (dd/mm/yyyy) (None if software not used)

d)When does the contract for your Medics Appraisals software provider expire? (dd/mm/yyyy) (None if software not used)

Answer: Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1)Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

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e)When did the contract for your second Medics Appraisals software provider start? (dd/mm/yyyy) (If you have more than one software provider)

f)When does the contract for your second Medics Appraisals software provider expire? (dd/mm/yyyy) (If you have more than one software provider)

Answer: N/A

g)What was the Trust's total spend on Medics Appraisals fees in 2024 – not incl. implementation?

Answer: £30,778.80

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h)What was the Trust's total spend on Medics Appraisals fees in 2025 – not incl. Implementation?

Answer: £35,540.40

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