



East London
NHS Foundation Trust
Information Governance
Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net
Website: <https://www.elft.nhs.uk>

13th February 2026

Our reference: FOI DA6398

We are responding to your request for information received 16th December 2025 and clarified on 8th January 2026. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at East London NHS Foundation Trust.

Please note: In relation to cyber security, we are asking for the name of your main cyber security provider. We do not need to know the software or sub-contractors used.

Clarification on 'N/A' Responses:

- Please enter 'No System Installed' if your trust does not have such system.
- Please enter 'No system needed' if your trust does not have a department or service which requires such a system.

Clarification on Contract expiry date:

- If the contract is expiring in the next 6 months, please state if the trust plans to renew, re-procure or take any other action.
- If the contact is on a rolling basis, Please enter 'Rolling'.

Additionally, could you please fill in the missing product names and revised contract expiry dates?

Question 1: My inquiries are as follows:

Clarification: Please see amended table

Answer:

Technologies	Supplier	Software/System	Contract Ending Date	Revised expiry date
Laboratory information management system (LIMS)	No system installed	N/A	N/A	N/A
Diagnostic imaging information system	No system needed	N/A	N/A	N/A
Clinical decision support system	No system installed	N/A	N/A	N/A
Clinical communications system	No system installed	N/A	N/A	N/A
Robotic process automation system	No system installed	N/A	N/A	N/A
Electronic patient record	Egton Medical Information Systems LTD	EMIS	2026	N/A
Electronic patient record	Servelec Healthcare LTD	RIO	2027	N/A
Electronic patient record	TTP - Phoenix	SystemOne	2027	N/A



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	Partnership LTD			
Patient administration system	No system installed	N/A	N/A	N/A
Maternity information system	No system needed	N/A	N/A	N/A
Barcode and scanning technology system provider	No system installed	N/A	N/A	N/A
Payroll system	No system installed	N/A	N/A	N/A
Population health management system	No system installed	N/A	N/A	N/A
Patient administration system	EMIS	EMIS	N/A	N/A
Patient engagement portal	PKB	Patient Knows Best	2026	N/A
Supply chain and inventory management system	No system installed	N/A	N/A	N/A
Theatre scheduling system	No system needed	N/A	N/A	N/A



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