



**East London**

**NHS Foundation Trust  
Information Governance**

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19<sup>th</sup> March 2026

**Our reference: FOI DA6444**

We are responding to your request for information received 22<sup>nd</sup> January 2026. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours.

When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000. However, in this instance and to assist you, we have provided a partial response to your request as per below.

In order to assist you with your request, we have advised below the timing each question would take to help you to refine your request. If you wish to refine your request to comply with the eighteen hour time limit, please do get in touch.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



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**Request:**

**Question 1: a) How many medical devices does the Trust own?  
b) How many EBME Managed devices does the Trust own?**

Answer: 5621 medical devices, all of which are EBME managed devices

**Question 2: a) How many Trust medical devices are subject to lease/finance arrangements?  
b) How many EBME are subject to lease/finance arrangements?**

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:  
*Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit*

The Trust has reviewed your request for information and, as the Trust does not hold a definitive centralised list of leasing arrangements, it would be necessary to contact each service separately in order to collate the information requested. The Trust therefore estimates that this would take over 18 hours to collate.

**Question 3: How many patient acute physical beds does the Trust own?**

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:  
*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide acute services. The Trust is therefore unable to provide a response.

**Question 4: How many patient acute physical beds are subject to lease/finance arrangements?**

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:  
*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide acute services. The Trust is therefore unable to provide a response.



**Question 5: Does the Trust maintain the devices using a EBME/Clinical Engineering/Medical Physics Department?**

Answer: No

**Question 6: How many Engineers are employed by the Trust within the EBME/Clinical Engineering/Medical Physics Department?**

Answer N/A

**Question 7: a) Does the Trust subcontract the maintenance of any medical devices to an external service provider?  
b) Does the Trust subcontract the maintenance of any EBME devices to an external service provider?**

Answer Yes the Trust subcontracts maintenance for both medical devices and EBME managed devices

**Question 8: What devices are under service contract with an external service provider?**

Answer All of our devices

**Question 9: If an external service provider(s) is utilised, please provide the name of the contracted service provider?**

Answer Avensys

**Question 10: Where an external service provider(s) is utilised, please provide the type of service contract that is in place, i.e. PPM/ Fully- Comprehensive / Ad-hoc support and for what device?**

Answer Fully Comprehensive

**Question 11: Where an external service provider(s) is utilised, please state the service contract period, i.e. start/end dates?**

Answer 1st June 2022 - 31st May 2026

**Question 12: Where an external service provider(s) is utilised, what was the value of the contract on award**

Answer £600k

**Question 13: Please confirm as a percentage the amount of devices that have had their routine scheduled service/inspection completed?**

Answer 72.46%

**Question 14: Please confirm as a percentage the amount of devices that have not had their routine scheduled service/inspection completed?**

Answer 27.54%

**Question 15: Please provide the name, email address of the role responsible for managing medical devices within the trust?**

Answer Elly Danga- [ellynerah.danga@nhs.net](mailto:ellynerah.danga@nhs.net)



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