



**East London**  
NHS Foundation Trust  
**Information Governance**  
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21<sup>st</sup> April 2026

**Our reference: FOI DA6394**

We are responding to your request for information received 13<sup>th</sup> December 2025. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: Provider 1**

**What is the name of your Medics E-Rostering software provider? (None if software not used)**

- **When did the contract for this provider start? (dd/mm/yyyy) (None if software not used)**
- **When does the contract for this provider expire? (dd/mm/yyyy) (None if software not used)**

**Answer:** Name of software provider- LocumTap Patchwork  
Contract start date – 1<sup>st</sup> February 2025  
Contract expiration – 31<sup>st</sup> January 2027

**Question 2: Provider 2 (If applicable)**

**What is the name of your second Medics E-Rostering software provider? (None if software not used)**

- **When did the contract for this second provider start? (dd/mm/yyyy) (None if software not used)**
- **When does the contract for this second provider expire? (dd/mm/yyyy) (None if software not used)**

**Answer:** Not applicable

**Question 3: Provider 3 (If applicable)**

**What is the name of your third Medics E-Rostering software provider? (None if software not used)**

- **When did the contract for this third provider start? (dd/mm/yyyy) (None if software not used)**
- **When does the contract for this third provider expire? (dd/mm/yyyy) (None if software not used)**

**Answer:** Not applicable

**Question 4: What was the Trust's total spend on Medics E-Rostering fees in 2024 (excluding implementation)?**

**Answer:** £326,937.14 (with the Trust's previous system, HealthRoster)

**Question 5: What was the Trust's total spend on Medics E-Rostering fees in 2025 (excluding implementation)?**

**Answer:** £257,210.96

**Question 6: What is the number of contracted licences for Trust's Medics E-Rostering provider?**

**Answer** 470 licences



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