



**East London**  
NHS Foundation Trust  
**Information Governance**  
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**Website:** <https://www.elft.nhs.uk>

24<sup>th</sup> April 2026

**Our reference: FOI DA6416**

We are responding to your request for information received 6<sup>th</sup> January 2026. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

I am writing regarding the involvement of East London NHS Foundation Trust (ELFT) in the situation [REDACTED] at Moor Street, particularly in relation to the belongings left in the bedroom and the coordination between ELFT, Luton Borough Council, and care providers. As you may be aware, the actions and inaction of Luton Borough Council have caused [REDACTED] significant financial loss, including months of lost rent and delays in regaining possession of my property. I am now escalating this matter formally, and I require full clarity on the role of all agencies involved, including ELFT.

**Question 1: Under Article 35 UK GDPR, please confirm:**

- whether a DPIA exists covering this case
- whether a DPIA exists for ELFT's involvement in supported living placements in private properties
- whether a DPIA exists for sharing landlord contact details with external agencies

**If a DPIA exists, please provide:**

- the purpose
- the lawful basis
- the risks identified
- the mitigation steps
- the departments involved

**If no DPIA exists, please confirm this explicitly.**

**Answer:** No DPIA exists for this specific project, supported living placement in private properties nor for specifically sharing landlord contact details.

Information regarding Data Protection Impact Assessments can be seen in the following policies:

- <https://www.elft.nhs.uk/sites/default/files/2026-01/Data%20Protection%20By%20Design%20and%20Default%20Policy%201.2.docx>
- Please also see Appendix one, the Access to Records policy

**Question 2: I request:**

- ELFT policies on handling belongings of service users
- ELFT procedures for coordinating with landlords
- ELFT protocols for multi agency working with Luton Borough Council
- ELFT guidance on data sharing with local authorities
- any internal guidance used by staff when a tenant vacates a property leaving vulnerable occupants behind

**Answer:** With regards to information sharing, we create data sharing agreements for any local authorities we share information with.

Information regarding data sharing can be seen in the following policies:

- <https://www.elft.nhs.uk/sites/default/files/2024-08/Information%20Governance%20and%20IMT%20Security%20Policy%205.9%20%281%29.pdf>
- Please also see appendix one, the Patient Property Policy

There is no internal guidance for staff where a tenant vacates a property and leaves vulnerable occupants behind. However, such cases fall within staff members' general duties, including responsibilities to support carers and



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dependants under relevant legislation, such as the Care Act 2014 and the Children Act 1989/2004.



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