



**East London**

**NHS Foundation Trust  
Information Governance**

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27<sup>th</sup> April 2026

**Our reference: FOI DA6440**

We are responding to your request for information received 22<sup>nd</sup> January 2026. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours.

When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000. However, in this instance and to assist you, we have provided a partial response to your request as per below.

In order to assist you with your request, we have advised below the timing each question would take to help you to refine your request. If you wish to refine your request to comply with the eighteen hour time limit, please do get in touch.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team



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'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
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**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



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**Request:**

**For each financial year from 2018/19 to 2024/25 (or the most recent year available):**

**Question 1: The number of internal race discrimination complaints or grievances raised by staff**

Answer: Please see table below:

2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
0	3	2	5	4	7	7

**Question 2: The number of employment tribunal claims citing race discrimination in which the Trust was named as respondent**

Answer: Please see table below:

2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
0	4	3	0	1	0	6

**Question 3: The total legal spend incurred by the Trust in defending race discrimination claims, including external legal costs**

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 12(1) of the Freedom of Information Act 2000 states:  
*Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit*

The Trust has reviewed your request for information and in order to collate this information, it would be necessary to review all invoices for the periods in question to determine whether each invoice is relevant to the necessary cases before calculating the totals. This is estimated to exceed 18 hours to collate.

**Question 4: The number of race discrimination cases settled prior to tribunal, and the total value of settlement payments made by the Trust**

Answer: None

**Question 5: Where held, the average length of time taken to resolve internal race discrimination complaints**

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:  
*Any person making a request for information to a public authority is entitled—*  
*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*  
*(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.

Section 16(1) of the Freedom of Information Act 2000 states:



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*Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.*

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, the Trust can disclose the following information to assist you with your request.

The average length of time for formal internal race discrimination cases to be resolved is 197 days.



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