



**East London**

**NHS Foundation Trust  
Information Governance**

Robert Dolan House  
9 Alie Street  
London  
E1 8DE

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

26<sup>th</sup> March 2026

**Our reference: FOI DA6473**

We are responding to your request for information received 12<sup>th</sup> January 2026. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1: How much does the trust currently pay a registered nurse for a bank shift per hour?**

- **Does the trust offer a 'flat rate' for a registered nurse bank shift? Or do payments correspond to a staff member's Agenda for Change pay band? Eg. If a nurse with a substantive band 6 role works a bank shift, would they get paid more per hour than a band 5 nurse working a bank shift?**
- **If bank pay is according to bands, please provide bank rates per hour for band 5, 6 & 7.**

**Answer:** How much the Trust pays depends on the grade of the staff member on shift

There is no flat rate. Pay rates depends what grade the bank shift is and this will be based on clinical need of the service. If the shift is band 5 the staff member will be paid band 5. If a staff member has a substantive band 6, their corresponding bank band 6 will be paid at the same point on the scale as their substantive role. All additional assignments, i.e. the same person also having a bank band 5, will be paid at the bottom of the band. A band 6 cannot be paid band 6 for a band 5 shift.

Regarding bank rates for bands 5, 6 and 7, please see appendix 1

**Question 2: How long has this bank payment policy been in place?**

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested. These rates and the policy are determined by NHS England and the Trust is therefore unable to provide a response.

**Question 3: How many bank shifts have been worked by nurses in the last eight financial quarters? Please give the number of shifts worked for the following quarters.**

- **January to March 2024**
- **April to June 2024**
- **July to September 2024**
- **October to December 2024**
- **January to March 2025**
- **April to June 2025**
- **July to September 2025**
- **October to Dec 2025**

**Answer:** January to March 2024 - 14502  
April to June 2024 - 11741  
July to September 2024 - 11829  
October to December 2024 - 11759  
January to March 2025 - 13295  
April to June 2025 - 10734  
July to September 2025 - 10388



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor



We promise to work together creatively to: learn  
'what matters' to everyone, achieve a better quality  
of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor