



East London
NHS Foundation Trust
Information Governance
Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net
Website: <https://www.elft.nhs.uk>

18th February 2026

Our reference: FOI DA6476

We are responding to your request for information received 14th February 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

I am writing to make a request under the Freedom of Information Act 2000 for the following information relating to your Trust's Electronic Patient Record (EPR) system:

Question 1: The name of your current EPR system and the supplier/vendor

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

Question 1:

https://www.elft.nhs.uk/sites/default/files/2024-01/anon_response_-_foi_da5131.pdf

Question 2: The contract start date and total contract duration (including any extension options)

Answer: EMIS- 1st Dec 2023 (3 years and 1 month)
RIO- 1st April 2024 (3 years)
CarePath- 1st April 2025 (2 years)
SystemOne- 1st April 2023 (4 years)

Question 3: The contract end date (or earliest date at which the contract could expire)

Answer: EMIS- 31st Dec 2026
RIO- 31st March 2027
CarePath- 31st March 2027
SystemOne- 31st March 2027

Question 4: Whether any extension options have already been exercised

Answer: EMIS- Yes
RIO- Yes
CarePath- No
SystemOne- Yes

Question 5: The total annual contract value (or total contract value if annual is not available)

Answer: EMIS- £300k
RIO- £770k
CarePath- £240k
SystemOne- £450k

Question 6: Whether the Trust is currently undertaking, or planning to undertake, a procurement exercise for a new or replacement EPR system

Answer EMIS- Yes
RIO- Yes
CarePath- No
SystemOne- No



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Question 7: If a procurement is planned, the anticipated timeline for issuing a tender or Prior Information Notice

Answer EMIS- Early 2027
 RIO- Early 2027
 CarePath- n/a
 SystemOne- n/a



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