



East London
NHS Foundation Trust
Information Governance
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24th February 2026

Our reference: FOI DA6491

We are responding to your request for information received 19th February 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Does your organisation outsource its payroll and pensions function? If yes, please provide:

- **The name of the outsourced service provider**
- **The contract duration (in years)**
- **The contract end date**

Answer: Yes

Name of outsourced service provider: University Hospitals Birmingham (UHB)

Contract duration: 3 years

Contract end date: 31st August 2028

Question 2: Does your organisation outsource any other workforce and HR processes? If yes, please confirm:

- **Which workforce and HR services your organisation outsources, to which supplier(s)**

Answer: No

Question 3: Smartcard production and management. Does your organisation outsource smartcard production & management?

If yes, please provide:

- **The name of the outsourced service provider**

If no, please confirm:

- **Which department is responsible for providing the service**
- **Whether you provide this service to other organisations**

Answer: No

Department: People and Culture

Provide this service to other organisations: No



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