



East London
NHS Foundation Trust
Information Governance
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26th February 2026

Our reference: FOI DA6501

We are responding to your request for information received 25th February 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Does your organisation outsource any finance and accounting (F&A) services (e.g. Accounts payable and receivable). If yes, please provide:

- **The name of the outsourced service provider**
- **The name of the outsourced platform (e.g. Oracle ERP)**
- **The contract duration (in years)**
- **The contract end date**

Answer: Yes

- The name of the outsourced service provider - NHS Shared Business Services
- The name of the outsourced platform (e.g. Oracle ERP) – Oracle R12
- The contract duration (in years) – Two years
- The contract end date – 31/05/2026



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