



**East London**  
NHS Foundation Trust  
**Information Governance**  
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26<sup>th</sup> March 2026

**Our reference: FOI DA6506**

We are responding to your request for information received 26<sup>th</sup> February 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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We promise to work together creatively to: learn 'what matters' to everyone, achieve a better quality of life and continuously improve our services.  
**We care . We respect . We are inclusive**

**Chief Executive Officer:** Lorraine Sunduza  
**Chair:** Eileen Taylor

**Request:**

**Question 1:** If you use software for the workforce systems below - please could you provide the software provider name, contract start date, contract end date and total spend in the last year?

- Appraisals - Medics (examples: L2P, RLDatix, 14Fish, PremierIT, etc.)
- E-Rostering - AHP (examples: RLDatix, Rotamap, HealthRota, Patchwork Health, etc.)
- Multi-Source Feedback - Medics (examples: L2P, RLDatix, SARD, PremierIT, etc.)
- Job Planning - Medics (examples: RLDatix, SARD, L2P, HealthRota, etc.)
- E-Rostering - Nurses (examples: RLDatix, Rotamap, HealthRota, Patchwork Health, etc.)

**Please provide the name of the software provider or service provider directly.**

**Answer:**

- Appraisals (Medics) – SARD, contract end date- 31/07/2027, contract start date- 01/08/2018, annual cost - £21,967.00
- E-Rostering (AHP) – Patchwork, contract end date- 31/01/2027, contract start date- 08/02/2025, annual cost - £98,000.00
- Multi-Source Feedback (Medics)- ACP360, contract end date- 31/12/2026, contract start date- 01/12/2024, annual cost - £500.00
- Job planning (Medics)- SARD, contract end date- 31/07/2027, contract start date- 01/08/2018, annual cost - £21,967.00
- E-Rostering (AHP) – Patchwork, contract end date- 31/01/2027, contract start date- 08/02/2025, annual cost - £98,000.00



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