

Family Navigators

Helping families access support and offers in Newham.



What do we do?

Enable: Helping you confidently access services through multilingual Navigators and translation or interpreter services

Empower: Guide families to services and offers in Newham, offering practical advice when possible

Engage: We connect you to needed support promptly and maintain a presence in community settings and Family Hubs.

Supporting families from pre-birth to 18 years old, or up to 25 with diagnosed Special Educational Needs.

For more information contact:
Family.Navigators@newham.gov.uk

newham.gov.uk/FamilyHubNetwork

Where can Family Navigators be found?

Family Hub, East Ham Library Monday, Tuesday and Thursday from 9:30- 12:00 & 1:00 - 3:00

Family Hub, Shipman Youth Zone Wednesday 9:30 – 12:00

Family Hub, Sheringham Children's Centre Friday from 1:00 – 3:00

Bonny Downs Community Centre Thursday from 9:30 - 12:00

United West @ Kaye Rowe Friday from 9:30 am to 12:30 pm

West Ham Lane Health Clinic Wednesday from 1:00-3:00

Central Park Primary School Tuesday from 9:30-12:00

WE ARE NEWHAM.

Signposting you and your family to services, offers and opportunities in Newham

Our Family Navigators are here to support and assist you during challenging times. We deeply value kindness and respect in our interactions. If it feels like you need a moment to yourself, the Family Navigators may gently suggest taking some time to regroup and return when you're ready, so we can have a warm and constructive conversation together



Our Navigators are multilingual and have access to translation services to assist you better



We are compassionate listeners who strive to understand without judgement



Connecting you to the support you need, when you need it



We support with:
Applications
Registrations
Referrals &
Signposting



For legal support, we recommend seeking support from specialist services



We can support you to complete forms up to 4 pages in length



Kindly wait for the response time to pass before requesting a follow up on your query



Please contact the housing team to discuss your housing needs



Scan the QR Code to find out more information