



East London

NHS Foundation Trust

Information Governance

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13th May 2026

Our reference: FOI DA6540

We are responding to your request for information received 22nd March 2026. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:**Question 1: What is the name of your organisation**

Answer: East London NHS Foundation Trust

Question 2: Within which Nation do you report (England, Scotland, Wales, Northern Ireland)

Answer: England

Question 3: To which ICS / ICB (or alternative) do you report / belong? (if this is in the process of changing please give the name of the new organisation as you will be of 1 May 2026)

Answer: North East London (NEL) ICB and NHS Central East ICB.

Question 4: Does your senior leadership team have live access to updates regarding the Trust corporate plan?

Answer: Yes the main corporate plan is the Trust strategy, which is currently being refreshed and launched, which the Senior Leadership team have live access to, as well as reviewing and approving.

Question 5: Are you able to provide live reporting regarding shared projects / risks to your local ICB / ICS / appropriate alternative body?

Answer: Reporting occurs via Commercial Development Directorate and the business cases and projects are agreed annually

Question 6: What is your latest NHS Digital Maturity Score?

Answer Please see table below:

Provider	Care Setting	Well Led	Ensure Smart Foundations	Safe Practice	Support Workforce	Empower People	Improve Care	Healthy Populations
EAST LONDON NHS FOUNDATION TRUST	Mental Health	3.5	2.8	3.3	3.3	2.4	3.0	2.0
EAST LONDON NHS FOUNDATION TRUST	Community	3.5	2.8	3.3	3.3	2.1	2.6	2.0

Question 7: What software do you use for the management of Projects?

Clarification: the types of relevant projects are digital, corporate and overall Trust projects

Answer The Trust has reviewed question 7 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested. The Trust uses multiple types of software for a variety of projects. The Trust is therefore unable to provide a response.



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Question 8: Who is responsible for the overall management / reporting of projects?

Clarification: the types of relevant projects are digital, corporate and overall Trust projects

Answer The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested. The Trust conducts multiple projects, each managed by differing individuals. The Trust is therefore unable to provide a response.

Question 9: What software do you use for the management of corporate risks?

Answer InPhase

Question 10: Who is responsible for overall management / reporting of corporate risks to the board?

Answer Chief Nurse
Joint Director of Corporate Governance

Question 11: Is any part of the organisation currently using Microsoft project Online?

Answer Yes

Question 12: If yes to the previous questions, which teams / departments?

Answer The Trust has reviewed question 12 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested. Project online is part of the Office 365 offering and is therefore available to all projects. The Trust is therefore unable to provide a response.

Question 13: What is your organisations policy in regards to AI & AI Solutions

Answer We do not have a formal trust policy but in alignment with NEL ICS we have adopted the OneLondon A Framework for the safe, efficient and effective implementation, use and maintenance of AI in health and care in London.

Any proposed AI solution would need to go through the formal Trust governance processes for approval.



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