



East London
NHS Foundation Trust
Information Governance
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24th April 2026

Our reference: FOI DA6541

We are responding to your request for information received 23rd March 2026. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

I would like to request the following information which relates to nursing staff experiences of racial discrimination and racial abuse. Please include all nursing staff (all Agenda for Change Bands 2-9).

Question 1: The number of racial discrimination or racial abuse incidents reported by nursing staff in your NHS Trust broken down by each full calendar year 2022, 2023, 2024 and 2025, from:

- a) patients,
- b) patient's relatives
- c) the public,
- d) in total (from patients, relatives and the public)

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested. Prior to November 2023, the incident reporting reports do not advise who the racial discrimination or abuse was aimed at, as no filter for staff job title was in place. Additionally, the Trust is unable to breakdown the information as requested as the incident reporting system does not record whether an incident specifically involved a member of the public or a patient's relatives. The Trust is therefore unable to provide a response.

Section 16(1) of the Freedom of Information Act 2000 states:

Section 16 (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.

Under Section 16 of the Freedom of Information Act, the Trust has a duty to provide a reasonable level of advice and assistance. As such, the Trust can disclose the following information to assist you with your request.

Please see below for the total number of racial aggression incidents recorded by the Trust on the current incident reporting system.

Time period:	Number of incidents:
01/11/2023 to 31/12/2023	5
01/01/2024 to 31/12/2024	93
01/01/2025 to 31/12/2025	90



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Question 2: The number of racial discrimination or racial abuse incidents reported by nursing staff from patients, relatives or members of the public in your NHS Trust broken down by each full calendar year 2022, 2023, 2024 and 2025, by ethnic group of member of nursing staff. Please categorise by the main ethnic groups used by the NHS Staff Survey - White, Mixed/Multiple ethnic background, Asian/Asian British, Black/African/Caribbean/Black British, and Other ethnic group.

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not record the information requested. Staff reporter's ethnicity is both not required or asked for when reporting an incident, across both legacy and current incident management systems. Ethnicity is currently asked in the 'contacts' section, the individual reporting the incident on the Trust's incident reporting system is not always the individual that was the subject of discrimination or aware of the incident. The Trust is therefore unable to provide a response.



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