



East London

NHS Foundation Trust

Information Governance

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12th May 2026

Our reference: FOI DA6555

We are responding to your request for information received 31st March 2026. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: The number of staff whose pay has been delayed by less than 30 days when transferring to your Trust from another Trust for the following periods:

2020
2021
2022
2023
2024
2025

Answer: This is the number of advances we have made to new starters -
2020- no data available because we transferred to a new payroll provider
2021- three
2022- fifteen
2023- ten
2024- four
2025- one

Question 2: The number of staff whose pay has been delayed by more than 30 days when transferring to your Trust from another Trust for the following periods:

2020
2021
2022
2023
2024
2025

Answer: 2020- no data available because we transferred to a new payroll provider
2021-2025 – no members of staff

Question 3: The number of staff who have made complaints about delayed payment when transferring to your Trust from another Trust for the following periods:

2020
2021
2022
2023
2024
2025

Answer: 2020- no data available because we transferred to a new payroll provider
2021-2025 – no members of staff

Question 4: The number of staff who have started legal action over delayed payment when transferring to your Trust from another Trust for the following periods:

2020
2021
2022
2023
2024
2025



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Answer: 2020- no data available because we transferred to a new payroll provider
2021-2025 - none

Question 5: The number of staff who were initially paid the minimum of the appropriate pay band until confirmation of previous salary has been received when transferring to your Trust from another Trust for the following periods:

2020
2021
2022
2023
2024
2025

Answer: Every member of staff would go on the bottom of the pay band until they provide evidence of a higher salary



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