



East London
NHS Foundation Trust
Information Governance
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27th April 2026

Our reference: FOI DA6557

We are responding to your request for information received 1st April 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: A copy of your Policies/ procedures, strategies and or any clinical guidance relevant to mental health care pertaining to clinical risk assessment and management and or suicide prevention.

Answer: Please see Appendix one

Question 2: Do you use any triage tools, rag rating or scales to stratify clinical risk?

- **If Yes, do they inform care in any way including different tiers.**
- **If Yes please provide a copy.**

Answer: Sometimes.

ELFT uses structured clinical risk assessments and professional judgement rather than a single standardised RAG rating tool applied uniformly across all services.

Risk assessments inform clinical decision-making, including:

- Prioritisation of referrals and urgency of response (e.g. crisis vs routine)
- Allocation to appropriate services or pathways (e.g. CMHT, Crisis Teams, HTT)
- Level and frequency of observation or contact
- Development and review of care plans and safety plans
- Escalation processes where higher risks are identified

Some services may use locally defined prioritisation frameworks (including RAG-style approaches), but these are not standardised across the Trust.



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