



East London

**NHS Foundation Trust
Information Governance**

Robert Dolan House
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London
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Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

22nd April 2026

Our reference: FOI DA6582

We are responding to your request for information received 22nd April 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: The name of the EPR and/or PAS systems currently in use across the organisation

Answer: EPR

- RiO
- EMIS
- CarePath
- SystmOne

Please note, the EPR systems are also used for PAS

Question 2: The name of your Patient Engagement Platforms (PEP)

Answer: Patients Know Best (PKB)

Question 3: The name, job title and email address of the person(s) responsible for managing the EPR system

Answer: Philippa Graves, Chief Digital Officer, philippa.graves1@nhs.net

Question 4: The name, job title and email address of the person(s) responsible for managing the PEP system

Answer: Philippa Graves, Chief Digital Officer, philippa.graves1@nhs.net

Question 5: The name and email address of the Director of Innovation (or equivalent role within the organisation)

Answer: Simon Fewer, Associate Director Innovation & Transformation, simon.fewer@nhs.net



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