



East London
NHS Foundation Trust
Information Governance
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7th May 2026

Our reference: FOI DA6587

We are responding to your request for information received 25th April 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

I am writing to make a request for information under the Freedom of Information Act 2000 regarding the Trust's use of specific patient monitoring technology.

Question 1: Does the Trust currently use, or have formal plans to trial or implement, a Non-Visual Patient Safety Aid (NVPSA) - for example, Safehinge Primera's "Project X", "Smart Ward" or other radar-based motion tracking - within ward bedrooms, Section 136 suites, and/or seclusion rooms?

Answer: No

Question 2: If the response to the above question is 'yes', please provide the following information:

- The number of wards, 136 suites, and seclusion rooms where the technology is deployed (please provide ward names and type of ward).
- The current Policy or Standard Operating Procedure (SOP) governing the use of this technology, including details of your consent process.
- The Data Protection Impact Assessment (DPIA).
- The Equality Impact Assessment (EqIA).
- The Clinical Safety Case Report and Clinical Hazard Log (as required by DCB0129/DCB0160 standards). Please also provide a copy of any entries on the Trust's Organisational Risk Register that relate to "transferred risks" or residual risks identified during the deployment of this technology.
- The contract start and end dates for the current provision.
- Minutes of meetings where the decision to adopt, trial, continue, expand, or cease the use of the technology was made, including the rationale for the decision.
- Copies of patient-facing information, such as posters, leaflets, or privacy notices provided to service users and carers.
- Copies of all staff training materials or presentation slides relating to the use of NVPSA, including details of the Trust's competency assurance framework, the mandated frequency of refresher training and the compliance rate (percentage of staff on the relevant wards who have completed training).

Answer: Not applicable

Question 3: Please provide all recorded information relating to regulatory compliance, including:

- Any internal audit, gap analysis, or briefing paper that demonstrates how the use of NVPSA technology complies with the Care Quality Commission (CQC) published guide on "Digital contactless patient monitoring technologies in mental health in-patient services".
- Evidence (e.g. a compliance statement or committee minute) showing how the deployment of this monitoring technology aligns with the NHS England's "Principles for using digital technologies in mental health inpatient treatment and care".

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.



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Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to them.

East London NHS Foundation Trust does not record the information requested and is therefore unable to provide a response.



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