



East London

NHS Foundation Trust

Information Governance

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London

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Website: <https://www.elft.nhs.uk>

12th May 2026

Our reference: FOI DA6598

We are responding to your request for information received 2nd May 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Please disclose a breakdown of all missed mental health observations (including all locations, all causes) by month since January 2024

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 14(1) of the FOI Act states:

Section 1(1) does not oblige a public authority to comply with a request for information if the request is vexatious.

The Trust will not be responding to this request on the grounds of being a vexatious request. This is due to the Trust receiving three requests around the same topic of observations since 23rd February 2026. The Trust will therefore not be providing a response

Question 2: Please disclose a breakdown of all missed NEWS observations (including all locations, all causes) by month since January 2024

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 14(1) of the FOI Act states:

Section 1(1) does not oblige a public authority to comply with a request for information if the request is vexatious.

The Trust will not be responding to this request on the grounds of being a vexatious request. This is due to the Trust receiving three requests around the same topic of observations since 23rd February 2026. The Trust will therefore not be providing a response

Question 3: Please disclose if there are any plans to commence regular audit of observations using CCTV footage, and if so, when is this envisaged to start?

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 14(1) of the FOI Act states:

Section 1(1) does not oblige a public authority to comply with a request for information if the request is vexatious.

The Trust will not be responding to this request on the grounds of being a vexatious request. This is due to the Trust receiving three requests around the same topic of observations since 23rd February 2026. The Trust will therefore not be providing a response

Question 4: Please disclose any action plans related to missed observations that have arisen from monthly local governance forum meetings since January 2024

Answer: The Trust has reviewed question 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 14(1) of the FOI Act states:

Section 1(1) does not oblige a public authority to comply with a request for information if the request is vexatious.



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