



East London

NHS Foundation Trust

Information Governance

Robert Dolan House

9 Alie Street

London

E1 8DE

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

7th May 2026

Our reference: FOI DA6602

We are responding to your request for information received 5th May 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Do you operate your finance function via a shared service provider or via an in-house system?

Answer: Shared Service Provider

Question 2: If shared service, please provide the name of the provider.

Answer: Oracle

Question 3: If in-house, please provide the system name and vendor. - Underlying ERP platform (if known), Core modules in use (e.g. Finance, Procurement, Payroll), Hosting model (Cloud / On-premise / Hybrid)

Answer: Not applicable

Question 4: Please provide the contract start date and end date for the current solution.

Answer: Start date: 1st June 2022
End date: 30th September 2026

Question 5: Please outline any available contract extension options and whether they have been exercised.

Answer: No more available, as all utilised

Question 6: Any known timelines for re-procurement or system transformation

Answer: New 10-year contract in place agreed via compliant framework direct award, starting from 01/10/2026



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor