



East London

NHS Foundation Trust

Information Governance

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14th August 2026

Our reference: FOI DA6615

We are responding to your request for information received 18th May 2026. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: Specifically, I am requesting the following information for the financial years 2022/23, 2023/24, and 2024/25

Question 1: Document Translation Services

- a) The total expenditure incurred on document translation services (the written translation of documents, correspondence, forms, notices, reports or other written materials from one language to another).
- b) The total number of separate suppliers or providers used to deliver document translation services.

Answer: a) 2022/23 - £ 985,583.01
2023/24 - £1,027,774.25
2024/25 - £1,082,673.57

b) One supplier

Question 2: Interpreting Services

- a) The total expenditure incurred on interpreting services (spoken interpretation, including face-to-face, telephone, and video remote interpretation).
- b) The total number of separate suppliers or providers used to deliver interpreting services.

Answer: a) 2022/23 - £985,583.01
2023/24 - £1,027,774.25
2024/25 - £1,082,673.57

b) One supplier

Question 3: AI Policy

- a) Whether your organisation has a formal policy, framework, guidance document, or decision that governs or permits the use of artificial intelligence or machine translation tools for document translation purposes.
- b) Whether your organisation has a formal policy, framework, guidance document, or decision that governs or permits the use of artificial intelligence tools for interpreting purposes.
- c) A copy of such a policy, where applicable.

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust does not have a formal policy, framework, guidance document, or decision that governs or permits the use of artificial intelligence or machine translation tools for document translation purposes and is therefore unable to provide a response.



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