



East London
NHS Foundation Trust
Information Governance
Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net
Website: <https://www.elft.nhs.uk>

2nd June 2026

Our reference: FOI DA6631

We are responding to your request for information received 29th May 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Regarding timing in endoscope reprocessing:

- 1) How many endoscopes are reprocessed at your trust per month?
- 2) Is the time interval between procedure and pre-cleaning recorded?
 - If so, how is this recorded?
 - What is the average time taken to reach a pre-cleaned state?
- 3) Is the time interval between pre-cleaning and manual cleaning recorded?
 - If so, how is this recorded?
 - What is the average time taken to reach manual cleaning?
- 4) Are there timestamps for individual stages of reprocessing?
 - How are timestamps recorded during reprocessing?
- 5) Is the duration of manual cleaning recorded?
 - If so, how is this recorded?
 - What is the average duration of manual cleaning?
- 6) Is endoscope turnaround time monitored?
 - If so, how is this monitored?
 - What is the average turnaround time now?
 - What was it 6 months ago?
- 7) How are critical time barriers monitored?
- 8) Is there a staff member responsible for time management?
 - If so, who undertakes this responsibility?

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide endoscopy services. The Trust is therefore unable to provide a response.

Question 2: Regarding staffing and traceability:

- 1) How many staff members are designated for endoscopy reprocessing?
- 2) Are staffing levels for manual cleaning monitored?
 - How many staff members are involved in this process?
- 3) Are staffing levels for pre-cleaning monitored?
 - How many staff members are involved in the process?
- 4) How many staff members are involved in the transport process (from pre-clean to manual clean)?
- 5) Does your trust use an electronic tracking/traceability system?
 - If so, what is the name/type of the system?
- 6) How do staff know which scopes should be reprocessed first?
- 7) Would staff be interested in time-lapse indicator labels?

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide endoscopy services. The Trust is therefore unable to provide a response.

Question 3: Regarding delays in endoscope reprocessing:

1)Is delay information formally recorded?

- If so, how is this recorded?
- What are the most common causes of delays in reprocessing?

2)How many scopes, on average, are not reprocessed within one hour per month?

- What was this figure a year ago?

3)How many endoscopes are returned for reprocessing per month due to delays?

- What was this figure a year ago?

4)How many endoscopes are reprocessed out of sequence per month?

- What was this figure a year ago?

5)What is the distance travelled by a scope in-between pre-cleaning and manual cleaning?

6)How many procedures are delayed per month due to endoscopes being unavailable?

- Why are scopes unavailable?
- What was this figure a year ago?

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not provide endoscopy services. The Trust is therefore unable to provide a response.



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor