



East London

NHS Foundation Trust

Information Governance

Robert Dolan House

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London

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Website: <https://www.elft.nhs.uk>

21st July 2026

Our reference: FOI DA6665

We are responding to your request for information received 17th June 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Under the Freedom of Information Act 2000, I would be grateful if you could provide:

The FTE number of staff, working on cost recovery from overseas patients not exempt from charge. Where available can you provide a breakdown of staff at the grades of overseas patients manager, overseas team leader overseas officer, or equivalent.

Answer: Three members of staff (*1.0 FTE- Head of overseas visitors, 2.0 FTE- overseas visitors officers*)

The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 40 for the FOI Act states:

(2) This exemption covers the personal data of third parties (anyone other than the requester) where complying with the request would breach any of the principles in the UK GDPR.

The banding information you have requested has the potential for individuals to be identified. The Trust is therefore unable to provide such information.



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