



East London
NHS Foundation Trust
Information Governance
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3rd July 2026

Our reference: FOI DA6676

We are responding to your request for information received 22nd June 2026. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



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'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
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Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request:

Question 1: Please confirm whether the Trust currently uses the Optica Inpatient CCS system. If yes, please specify whether the Trust uses:
a) the Waitlist module; and/or
b) the Theatre module.

Answer: The Trust has reviewed question 1 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not use Optica. The Trust is therefore unable to provide a response.

Question 2: Please confirm whether the Trust currently uses any Optica software products or solutions. If yes, please specify which products/modules are in use.

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not use Optica. The Trust is therefore unable to provide a response.

Question 3: Please confirm whether the Trust currently uses any Optica software products or solutions. If yes, please specify which products/modules are in use.

Answer: The Trust has reviewed question 3 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to them.*

East London NHS Foundation Trust is primarily a Mental Health and Community Health Trust and as such does not use Optica. The Trust is therefore unable to provide a response.

Question 4: If the Trust uses Optica, please provide any recorded information held by the Trust regarding the percentage change in average delayed days for patients following the implementation of Optica, including any analysis reported over:
a) 7 days;
b) 14 days; and



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c) 21 days.

Answer: Not Applicable.

Question 5: If this information is not held in this format, please provide any equivalent analysis, reports, or metrics relating to reductions in delayed days, length of stay, or discharge delays associated with the use of Optica.

Answer: Not Applicable.

Question 6: If the Trust uses Optica, please provide the number of patients discharged from hospital where the Trust has recorded, measured, or reported that Optica contributed to or facilitated the discharge process. If no such measure is held, please provide any equivalent discharge-related metrics used to assess the impact of Optica.

Answer: Not Applicable.



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