



East London
NHS Foundation Trust
Information Governance
Robert Dolan House
9 Alie Street
London
E1 8DE

Email elft.foi@nhs.net
Website: <https://www.elft.nhs.uk>

19th August 2026

Our reference: FOI DA6726

We are responding to your request for information received 16th July 2026. We are sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

We are now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact us on the contact details above if you have any further queries.

Yours sincerely,

FOI Team

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention



We promise to work together creatively to: learn
'what matters' to everyone, achieve a better quality
of life and continuously improve our services.
We care . We respect . We are inclusive

Chief Executive Officer: Lorraine Sunduza
Chair: Eileen Taylor

Request: I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at the Trust.

My inquiries are as follows:

Clarification on 'N/A' Responses:

- Please enter 'No System Installed' if your trust does not have such a system.
- Please enter 'No system needed' if your trust does not have a department or service which requires such a system.

Clarification on Contract expiry date:

- If the contract is expiring in the next 6 months, please state if the trust plans to renew, re-procure or take any other action.
- If the contract is on a rolling basis, Please enter 'Rolling'.

Question 1: Additionally, could you please fill in the missing product names and revised contract expiry dates?

Answer: Please see table below:

Technology Group	Supplier	Product	Updated Contract Ending Date
Electronic document management system	Microsoft	Microsoft 365	31st May 2029
Patient administration system	ILLY Systems Ltd	Carepath	31st March 2029
Electronic patient record	EMIS	EMIS	31st Dec 2026
Patient administration system	EMIS	EMIS	31st Dec 2026
Electronic patient record	ILLY Systems Ltd	Carepath	31st Dec 2026
Patient administration system	System C	CareFlow	31st Dec 2026
Electronic patient record	System C	CareFlow	31st Dec 2026
Clinical decision support system	N/A	N/A	N/A
Electronic prescribing and medicines administration	System C	CareFlow	31st Dec 2026
Advice and guidance system provider	Microsoft	MS Teams	31st March 2029
Remote consultation system provider	Zoom	Zoom	31st Jan 2027
Financial management system	NHS Shared Business Services	Oracle	30th Sept 2026
Blood tracking	N/A	N/A	N/A
Critical care systems	N/A	N/A	N/A
Diagnostic reporting	N/A	N/A	N/A
Mental Health Talking Therapy digital tools	IAPTus	IAPTus	31st Oct 2027
Patient communication system	N/A	N/A	N/A
Pathology systems	N/A	N/A	N/A
Pathology PACs	N/A	N/A	N/A



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Picture Archiving and Communication Systems	N/A	N/A	N/A
Radiology Information Systems	N/A	N/A	N/A
AI workflow assistants	N/A	N/A	N/A
Business Intelligence tools	Microsoft	Microsoft Power BI	31 st March 2029
Call handling automation systems	N/A	N/A	N/A
Patient care scheduling tools	N/A	N/A	N/A



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